

GOVERNMENT OF MANIPUR
DEPARTMENT OF CONSUMER AFFAIRS, FOOD & PUBLIC DISTRIBUTION

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ANNUAL ADMINISTRATIVE REPORT 2024- 2025

**DEPARTMENT OF CONSUMER AFFAIRS, FOOD & PUBLIC
DISTRIBUTION**

The Department of CAF&PD, Manipur is entrusted with ensuring availability and distribution of foodgrains to all categories of poor families.

Towards this end, the Department is implementing the National Food Security Act, 2013 (NFSA) across the State to the best advantage of the beneficiaries; addressing public grievances in the shortest possible time; increasing the operational transparency and accountability of implementing authorities.

The Department of Consumer Affairs, Food & Public Distribution, Manipur also regulates the sale of petroleum products, LPG and SK Oil, control adulteration of POL products. For protection of consumer rights, State Consumer Disputes Redressal Commission and District Fora for the Redressal of Consumer Disputes under the Consumer Protection Act, 2019 are established and are functional.

Implementation of National Food Security Act (NFSA), distribution of foodgrains and other essential items including S.K. Oil to identified Antyodaya Anna Yojana (AAY) and the Priority House Hold (PHH) families in Manipur remain some of the main responsibilities of the Department of CAF&PD. Besides this, CAF&PD also coordinates with Indian Oil Corporation Ltd. (IOCL) for successful implementation of Pradhan Mantri Ujjwala Yojana (PMUY) in Manipur and ensuring adequate availability of POL products in the State.

1.1 LEADERSHIP & MANPOWER STRUCTURE

The Department was under the charge of **Shri Leishangthem Susindro Meitei, Hon'ble Minister of CAF&PD, Manipur**. He was assisted by Shri Bobby Waikhom, IAS, Commissioner-cum-Secretary (in the first part) and Shri N. Kheda Varta Singh, IRS, Secretary (in the later part of year) at the Government level with Shri Robertson Asem, MCS, Director (in the first part) and Shri K. Bono Singh, Director (in the later part of year) being the HoD.

Sanctioned posts of the Department at the Directorate Level are as follows:

Sl. No.	Name of Post	Sanctioned post
1	Director	1
2	Joint Director	1
3	Chief Finance Officer	1
4	Deputy Director	2
5	Senior Finance Officer	1
6	Internal Audit Officer	1
7	District Supply Officer	16
8	Assistant Director	21
9	Legal Officer	1
10	Godown Supt.	4
11	Assistant District Data Manager	20
12	Civil Supply Inspector	71
13	Area Officer	2
14	Inspector (Statistics)	2
15	Auditor	5
16	Steno	4
17	Store Keeper	19
18	Senior Accountant	9
19	UDC	25
20	Quality Inspector	59
21	Computer	1
22	Counsellor	5
23	Record Keeper	1
24	Sr. Record Keeper	1
25	Sector in Charge	2
26	Accountant	1
27	LDC	87
28	Driver	34
29	Peon-Cum-Chowkidar	80
30	Peon	19
31	Store Handler	12
32	Chowkidar	7
33	Attendent	1
34	Cleaner	5
35	Dusting Operator	4
36	Handyman	13
37	Picker	2
38	Drafty	1
39	Sweeper	5
Total		546

1.2 IMPLEMENTATION OF NFSA

The National Food Security Act, 2013 envisages providing foodgrains at subsidized rate to the eligible households of the State. The eligible households have been classified as (i) Antyodaya Anna Yojana Household and (ii) Priority Household. Antyodaya Anna Yojana (AAY) households are entitled to receive 35 kgs. of rice per month and each member of Priority Household are entitled to receive 5 kgs of rice per month is being given free of cost since January, 2023 under NFSA (renamed as PMGKAY) and the Government of India has further extended the facility till 31st December, 2028.

In addition, pregnant women, lactating mothers and children upto the age of 14 years will continue to get enhanced benefits under Anganwadis and Mid-Day-Meal Scheme. These schemes will continue to be implemented by the Social Welfare and Department of Education (S), Manipur respectively.

In Manipur, NFSA was launched by the then Hon'ble Chief Minister of Manipur on 25th April, 2016. Details of allocation of NFSA from Government of India the Year 2024-2025:

Sl. No.	Month	Monthly allocation of Rice (in Qtls)
1	April, 2024 to October, 2024	113571.55
2	November, 2024 to January, 2025	117074.20

1.2.2 COVERAGE

The target is to cover 87% of the total population of 28,55,794 (census 2011) in Manipur i.e., 24,84,540. Presently, only 73.09% of the population is covered under NFSA i.e., there are 20,87,283 beneficiaries (190572 AAY and 1896711 PHH). These beneficiaries have been fully digitised in the public portal. Further, 13.91% of the population i.e., 3,97,257 beneficiaries can be added under NFSA in the State of Manipur.

The State has achieved automation of all 2341 Fair Price Shops in the State and has also achieved 100 % Aadhaar seeding of all the ration cards in the State.

Department are taking steps to identify left out beneficiaries and also deletion of bogus/non-existent/ non-eligible households/ duplicates beneficiaries. The allocation of foodgrains by Government of India may also vary according to the requirement of the State as identification of genuine beneficiaries is an ongoing process. Eligible households and beneficiaries are identified by the District Authorities based on the following notified exclusion and inclusion criteria:

1.2.3 Identification of AAY and Priority House Hold (PHH)

a) Inclusion Criteria:

The households having annual income of less than Rs. 1 lakh and fulfilling the following criteria will be considered as eligible households for inclusion in the AAY and Priority category as the case may be:

- i. Households with disabled person (as defined in Persons with Disabilities Act 1995) subject to submission of prescribed medical certificate.
- ii. Single women (including widows, unmarried and separated and deserted women), having in household as dependent or as head of household.
- iii. Children living without protection.
- iv. Persons living with HIV.
- v. Occupationally vulnerable groups like unskilled construction workers, casual daily wages labour, casual domestic workers, cycle rickshaw drivers, unskilled workers in small households enterprises unskilled workers in household industries.
- vi. Any other households having annual income of less than Rs. 1 lakh per annum.

b) Exclusion criteria:

Notwithstanding their fulfilling the inclusion criteria, the following households will not be eligible.

- i. If any member of a household owns a light (Four Wheeler) or heavy vehicle.

- ii. If the household is receiving ration/food subsidy under any other scheme.
- iii. If any member of the household is income tax payee.

c) Mode of Application;

The eldest female will be treated as Head of household. Applicants will be assisted in filling up the forms in the office of DC/ADC. The application should be submitted in the prescribed format by the head of household enclosing the following document.

- i. Residence proof of the applicant.
- ii. Income Certificate issued by the Revenue Department, wherever applicable.
- iii. Ration card (if the applicant or any member of the household has ration card of any type).
- iv. An undertaking by the applicant duly attested by an Executive Magistrate in the prescribed format that the applicant does not fall under any of the exclusion categories.
- v. Aadhaar Card of the beneficiaries.

1.3 FINANCIAL INVOLVEMENT:-

State Government had provided Rs. 20 crores in Budget 2024-25 as State Assistance for implementation of NFSA. The State Government has proposed to State and Central government to release assistance under NFSA for the FY 2024-25.

1.4 ADDITIONAL ALLOCATION OF FOODGRAINS

In the aftermath of 3rd May 2023 incident, Government of India had granted an additional allocation of 30,000 MT of rice to Manipur in view of the Law & Order situation for a period of 3 (three) months from June, 2023 to August, 2023 on credit facility and 2000 MT of OMSS(D) rice on payment basis in order to meet the requirement of rice at the Relief Camps spread across the State and to organize Static & Mobile Sale units in the affected areas for distribution of rice to Non-NFSA beneficiaries MSP/OMSS rice had been provided. Further, Government of India has permitted to indent rice under OMSS (D) on payment basis as per requirement by Department/District authorities for distribution in the relief champs under OMSS (D) policy for the year 2024-25. The validity period of the allocated rice has been extended from time to time

1.5 DISTRIBUTION OF SUPERIOR KEROSENE OIL (SKO)

The Department of CAF&PD, Manipur is also distributing S.K. Oil to the public to ensure availability of subsidized Kerosene for distribution under Public Distribution system to the targeted beneficiaries only for the purposes of cooking and illumination. The allocation of SK Oil by Govt. of India for Manipur was 444 KL per quarter.

1.6 DISTRIBUTION OF LPG AND PRADHAN MANTRI UJJWALA YOJANA (PMUY)

This is a scheme to provide free LPG connection to the women belonging to poor households. It aims at providing Clean Cooking Fuel to all poor households. The scheme was launched in Manipur on 5th June, 2017.

As per provision of the scheme, the selection of women beneficiary would be from the BPL families identified from the SECC list or BPL family covered under either one of the categories.

- i) SC/ST households
- ii) Pradhan Mantri Awas Yojana (Gramin)
- iii) NFSA Card holders
- iv) Forest dwellers
- v) Most Backward Classes (MBC)
- vi) Tea and Ex-Tea Garden Tribes
- vii) People residing in Island & river Islands

A total of 2,47,969 beneficiaries have benefited under the Ujjwala. Further, Ministry of Petroleum & Natural Gas, Government of India had announced 75 Lakhs LPG connections under PMUY over all India by applications to be scrutinized by a committee at the district level to ensure timely release and operationalization of PMUY connections.

1.7. ENSURING ADEQUATE SUPPLY OF POL PRODUCTS AND ESSENTIAL COMMODITIES IN THE STATE:-

The Supply of essential commodities, POL products and other materials into the State had been severely affected along both the National Highways in the State in the aftermath of 3rd May 2023 incident. The government had been conducting convoy movement along NH-37 to ensure adequate supply of essential commodities, POL products and other items into the State in order to prevent any shortages. Regular daily convoys were organised 6 (six) times a week

except on Sundays– one from Jiribam for Loaded TTs and one from Keithelmanbi for empty TTs. Usually, a convoy consists of 120 TTs on each side. If required, double convoys were also organized if more TTs were available at Jiribam and Keithelmanbi (Imphal). During rainy season, landslides/landslips occur along the Highway which disrupts normal daily movement of convoy. In such cases and ors (law & order) where normal daily convoy movement was affected additional convoys were organized on Sundays too to ensure smooth induction of POL products and essential commodities in the State. The movement of convoy is monitored on daily basis to ensure safe passage of both the drivers and vehicles carrying essential commodities.

1.8. PRICE MONITORING OF ESSENTIAL COMMODITIES:-

The prices of essential commodities in both wholesale & retail outlets are being monitored by the State Level Price monitoring committee headed by the Commissioner (CAF&PD). Director CAF&PD, Manipur, Controller, Weight and Measures Manipur, Representatives of Bazar Wholesalers community and Consumer Forums . The price of 18 (eighteen) essential commodities are monitored. Prices of the commodities in the districts are collected through the District Supply Officers. The committee meets regularly and if required meets once every week to ensure a fair price of the commodities.

2.1 STATE GODOWNS

The present storage capacity in the State in respect of the Department CAF&PD in Manipur is 16600 MT. The details are as follows:-

Sl. No.	Name of Districts	Centre	Capacity (in MT)
1	Imphal East	(a) Porompat	800
		(b) Sawombung	500
		(c) Koirengei	7000
2	Jiribam	Jiribam	1000
3	Imphal West	Sangaiprou	7000
4	Thoubal	Thoubal New DC Office	1000
5	Senapati	Senapati HQ	500
6	Chandel	(a) Chandel HQ	400

		(b) Moreh	400
7	Churachandpur	CCP HQ	500
8	Tamenglong	(a) TML HQ	500
		(b) Khongjaron	1000
Total			20600

2.2 GRIEVANCE REDRESSAL MECHANISM:-

One of the key components of NFSA is putting in place a Grievance Redressal Mechanism as stipulated Under Section 15 of National Food Security Act., 2013. Addl. Deputy Commissioners posted in each District has been designated as District Grievance Redressal Officer in their respective District in Manipur for expeditious and effective Redressal of Grievances of the aggrieved persons in matters relating to distribution of entitled foodgrains as per the decision taken by the State cabinet on 23.09.2015.

2.3 VIGILANCE AND MONITORING SYSTEM

The Government have constituted Vigilance Committee at the State Level, District Level, Block Level as well as at Village Level for monitoring implementation of the Public Distribution System (PDS).

2.4 STATE FOOD COMMISSION

Further, under Section 16 read with Section 18 of National food Security Act, 2013 and in pursuance of the approval by the State Cabinet, Manipur on 23.9.2015, Manipur State Consumer Disputes Redressal Commission has also been designated / allowed to function as the State Food Commission for the State of Manipur. In compliance of the rulings of the Hon'ble Supreme Court, the Department will be inducting 3 (three) more members and post another woman officer of Joint Secretary Rank as its Member Secretary.

2.4.1 No. of cases filed/disposed of/pending for the year 2024 -2025 (till January, 2025)

No. of cases filed	No. of cases disposed	No. of cases pending
18	12	6

2.5 CONSUMER DISPUTES REDRESSAL COMMISSION

The State Government have already established Manipur State Consumer Disputes Redressal Commission and 8 District Consumer Disputes Redressal Commission in order to protect the interest of the Consumers of the State. The District Commission are Imphal District Forum (catering to Imphal West, Imphal East, Senapati, Kangpokpi, Ukhrul, Kamjong and Jiribam Districts), Thoubal District Forum (catering to Thoubal, Chandel, Tengnoupal and Kakching Districts) and Bishnupur District Forum (catering to Bishnupur, Tamenglong, Noney, Churachandpur and Pherzawl Districts).

2.5.1 DISTRICT CONSUMER DISPUTES COMMISSION:

No. of cases filed/disposed of/pending for the year 2024 – 2025

(till January 2025)

Sl. No.	Name of the Commission	No. of cases filed	No. of cases disposed	No. of cases pending
1	Imphal District Commission	48	6	42
2	Thoubal District Commission	4	1	3
3	Bishnupur District Commission	18	10	2

2.6 STATE CONSUMER HELPLINE

The State Consumer Helpline serves the consumers of the State by providing information, advice, guidance, relief and remedy under the Consumer Protection Act, 2019 and the National Food Security Act, 2013. The main objective of the Helpline is to develop alternative consumer disputes redressal mechanism at State level and develop a State resource centre. It also acts as an internal grievance redressal mechanism as per Chapter VII Section 14 of the NFSA, 13.

One BSNL landline and its toll free connection have been installed at the office premises of Directorate of Consumer Affairs, Food and Public Distribution, . The helpline number is 0385 – 2455496, toll free – 1800-345-3821 and short code– 14445 & 1967 are functional.

2.7 MANIPUR FOOD & DISTRIBUTION CORPORATION LIMITED

Manipur Food & Distribution Corporation Limited (MF&DCL) has been created on 19.10.2022 with approval from State Cabinet for effective implementation of Procurement of Local Paddy (Phou) in the State of Manipur and auxiliary service.

The M&DCL is headed by Managing Director as Head of Office assisted by 43 (forty three) contractual staffs and Corporate Consultant for incorporation of this company.

Planning department has allocated Rs. 14.00 crores for setting up of 4 MT capacity rice mill under the Scheme for Special Assistance to States for Capital Investment. Construction of Modern rice mill is currently in progress and 60% completed.

THE OFFICE OF WEIGHTS & MEASURES (LEGAL METROLOGY)

Standardization of Weights & Measures has been universally recognized as one of the major function of the Government, it has essential bearings upon socio economic welfare of the society and is also intrinsically correlative of the technical, industrial, trade and commerce development.

The Office of Weights & Measures (Legal Metrology), Manipur, play a major role in safeguarding the economic interest of the consumer by enforcing Legal Metrology Act 2009 and the Manipur Legal Metrology (Enf) Rules 2011, in trade and commerce, industrial production, protection of health and public and private sector organization in the state.

The Legal Metrology (Packaged Commodities) Riles 2011, aims to provide fair trade practices and quality control inside the packaged items.

1.1 FUNCTION AND RESPONSIBILITIES:

To ensure general fair trade practices by all traders and to endorse and maintain price discipline and quality control in respect of all kinds of packaged commodities. The following Central and State Acts and Rules have been enforced in the state,

- i) The Legal Metrology Act, 2009 (No.1 of 2010)
- ii) The Legal Metrology (Package Commodities) Rules, 2011
- iii) The Manipur Legal Metrology (Enf) Rules, 2011
- iv) The Legal Metrology (General Rules, 2011)

1.2 ORGANISATIONAL SET UP:

The Office of Weights & Measures (Legal Metrology), Manipur is headed by the Commissioner (CAF & PD), Govt. of Manipur, as the Head of the Department and Controller, Weights & Measures, as head of the Office assisted by the Dy. Controller, Assistant Controller, Inspectors and Ministerial Staffs.

CPIS certified sanction strength	-	144
Men in existing position	-	85

1.3 FINANCIAL ACHIEVEMENT:

The Office of Weights & Measures (Legal Metrology), Manipur has collected a sum of Rs. 16,72,542/- (Rupees Sixteen Lakh Seventy Two Thousand Five Hundred and Furty Two) only during 1st April, 2024 to 31st January, 2025. The details are shown below:

Sl. No.	Particulars	Amount (Rs)
1	Imphal West	7,77,131/-
2	Imphal East	6,36,161/-
3	Other Branches	2,53,750/-
4	Packer License	5,500/-
Total		Rs. 16,72,542/-

The Office of Weights & Measures (Legal Metrology), Manipur has 1 (one) Tata DI (Off Road) and 1 (one) Bolero (Off Road) and 1 (one) Eicher Mobile Kit Heavy Vehicle from the Ministry of Consumer Affairs Food & Public Distribution, Govt. of India for checking Weigh Bridge.

1.4 PHYSICAL ACHIEVEMENT:

The Office of Weights & Measures (Legal Metrology), Manipur has verified and stamped the following items during 1st April, 2023 to 31st January, 2024.

Sl. No.	Particulars	Nos.
1	Electronic Weighing Machine (EWM)	393
2	Counter Scale (CS)	3
3	Beam Scale (BS)	30
4	Spring Balance (SB)	26
5	Capacity Measures (CM)	8
6	Dispensing Pump (DP)	561
7	Tank Lorries (TL)	327
8	Platform Weighing Machine (PWM)	2
9	Casting and Iron Weights (CI)	360
10	Weight Bridge	2
11	High Measuring Scale	4
12	Bullion Weights (BW)	60
13	Length Measures (LM)	2

14	Sheet Metal	27
15	Proving Measures	8
16	Conical Measures (CM)	17
17	Measuring Scale	4
18	Flowmeter	10
19	Electronic Scale	63
20	Cylindrical Knob Type	6
21	Meter Dip	8
22	Mechanical Weighing Scale	1
23	Platform Type	1
24	Dial Type	1
25	Bay	6
26	Barrel Dip	1
27	Dip Top	5
28	T/T Calibration Tank	3